

PGT® Residential Vinyl Windows & Doors

Optional Accidental Glass Breakage

Limited Warranty

This non-transferable limited warranty is applicable to the original owner of the single family residence in which PGT® WinGuard® Vinyl or PGT® EnergyVue® windows and/or doors are installed and for which the Optional Accidental Glass Breakage Limited Warranty was purchased. Coverage hereunder is subject to the conditions and limitations herein listed, and for a period of three years from the date of installation as long as the original purchaser owns and occupies the residence in which the windows and doors are installed. This limited warranty is valid only as long as the products are installed on the premises of the original installation. Removal and reinstallation of product invalidates this warranty. Damage to any component of the product invalidates this warranty.

UNDER THIS LIMITED WARRANTY, THE LIABILITY OF PGT CUSTOM WINDOWS + DOORS (PGT), AS THE MANUFACTURER, SHALL BE LIMITED TO THE EXACT REPLACEMENT OF ONE GLASS UNIT COVERED HEREUNDER. REPLACEMENT GLASS WILL BE DELIVERED TO THE ORIGINAL DEALER OR CLOSEST PGT DEALER. PGT SHALL NOT BE RESPONSIBLE FOR ANY LABOR OR DELIVERY COSTS INCURRED IN REPLACING THE GLASS, OR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF THIS WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY, OR ANY OTHER LEGAL THEORY. WE MAKE NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES FOR MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE TO THE ORIGINAL PURCHASER OR ANY SUBSEQUENT USER OF THE PRODUCT.

The limited warranty covers accidental glass breakage, one time only, on a single product and does not cover breakage resulting from, or in connection with, hurricanes; other acts of nature; civil disorder; building settlement; structural failure of walls or foundations; improper installation, storage, or handling; or damage to any other window or door component. This limited warranty shall be null and void if harmful solvents are used to clean the product; or if any portion of the product is painted or coated in any way; or if any other "aftermarket" products such as window films, are applied to the PGT product.

THIS WARRANTY DOES NOT COVER LABOR COSTS INCURRED TO REPAIR OR REPLACE PRODUCTS AND DOES NOT COVER SHIPPING OR DELIVERY COSTS.

REPLACEMENT PRODUCTS MAY NOT MATCH THE COLOR OF THE ORIGINAL PRODUCT, OR THE COLOR OF THE REMAINING WINDOWS AND DOORS IN THE HOME, AS COLOR MAY VARY DUE TO AGE, WEATHERING, DYE LOT DIFFERENCES OR OTHER FACTORS. PGT WILL NOT BE RESPONSIBLE OR LIABLE FOR ANY SUCH COLOR DIFFERENCES ASSOCIATED WITH ANY REPLACEMENT PRODUCT, AND WILL NOT BE REQUIRED TO HAVE THE REPLACEMENT PRODUCT "MATCH" THE COLOR OF THE ORIGINAL PRODUCT THAT IS BEING REPLACED, OR ANY OF THE WINDOWS OR DOORS THAT REMAIN IN THE HOME.

Glass Characteristics

Glass has prevalent characteristics such as distortion, bubbles, discolorations, blurs, debris, and scratches. These types of characteristics are expected, and are excluded from this limited warranty, as they are inherent qualities that meet or exceed standard specifications for flat glass ASTM C 1036, heat treated flat glass ASTM C 1048, and laminated architectural flat glass ASTM C 1172. Heat strengthened or tempered glass may have distortions as an inherent quality and such distortions are excluded from this limited warranty. Glass with special coatings may require special cleaning. Visit www.pgtindustries.com for additional care and maintenance information. Failure to adhere to cleaning and any other recommended care and maintenance will void this limited warranty, as well as any of the other exclusions set forth, including those described above.

Commercial Applications

This Warranty applies only to the original owner of a residential dwelling in which WinGuard Vinyl and EnergyVue Windows and Doors are installed and is not available for schools, churches, and other non-residential dwellings. This warranty shall be null and void if any product covered by this limited warranty is installed in non-owner occupied dwellings; buildings operated or used for commercial purposes; or rental properties such as, but not limited to, schools, churches, government-owned structures, office buildings, etc.,

Claim Procedure

Any claim under this limited warranty must be submitted in writing within 30 days after discovery to PGT for validation. For warranty information, contact PGT at 877-550-6006. The Product ID # and Proof of Purchase will be required. Submit claims to: PGT Custom Windows + Doors Attn: Customer Care Warranty Claims, 1070 Technology Drive, North Venice, Florida, 34275.

Some states do not allow the exclusion or limitation of incidental or consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

NO DISTRIBUTOR, DEALER OR REPRESENTATIVE OF PGT HAS THE AUTHORITY TO CHANGE OR MODIFY THIS WARRANTY IN ANY RESPECT, EITHER ORALLY OR IN WRITING. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, PGT MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING NO WARRANTY FOR MERCHANTABILITY, NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE, AND NO WARRANTY OF NONINFRINGEMENT.

This warranty covers only WinGuard Vinyl Series 5500 windows and doors and EnergyVue® Series 5400 windows and doors installed in owner-occupied residential homes for which the Optional Accidental Glass Breakage Limited Warranty was purchased. THE WARRANTY PERIOD LISTED ABOVE BEGINS ON THE DATE OF DELIVERY BY PGT.

Registering your Optional Accidental Glass Breakage warranty is easy at www.pgtindustries.com. To complete your registration, please have the following information available and keep a copy for your records. Or mail the information below, along with proof of purchase, to: PGT® Custom Windows + Doors, Attn: Customer Care Warranty Claims, 1070 Technology Drive, N. Venice, FL 34275.

Homeowner Information

Name: _____

Address: _____

City: _____

State: _____ Zip: _____

Phone: (____) _____

E-mail: _____

Date of Purchase: _____

Product ID or Order number: _____

Additional information for your records

Company Name: _____

Contact Name: _____

Address: _____

City: _____

State: _____ Zip: _____

Phone: (____) _____

E-mail: _____

Each window/door has its own unique Product ID/Order number. To ensure coverage, be sure to register each qualifying product.
(Your Product ID # can be found on a label attached to the window or door.)