

PGT® Residential Vinyl Windows & Doors

Accidental Glass Breakage Warranty

This non-transferable warranty is offered to the original owner of PGT WinGuard® Vinyl and EnergyVue™ Windows and Doors with the purchase of PGT's Energy Performance, Sound & Security, or Safe & Secure pre-bundled options packages. Coverage hereunder is limited to the original purchaser only, is not transferable to others, is subject to the conditions and limitations herein listed, and for a period of three years from the date of installation as long as the original purchaser owns and occupies the residence where the windows and doors are installed. This Warranty is valid only as long as the products are installed on the premises of the original installation. Removal and reinstallation of product invalidates this Warranty. Damage to any component of the product invalidates this Warranty.

AS THE MANUFACTURER, PGT'S LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF ONE GLASS UNIT COVERED HEREUNDER. DELIVERY OF REPLACEMENT GLASS WILL BE SENT TO THE ORIGINAL DEALER OR CLOSEST PGT DEALER. PGT SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF EXPRESS OR IMPLIED WARRANTY BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY, OR ANY OTHER LEGAL THEORY. WE MAKE NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES FOR MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE TO THE ORIGINAL PURCHASER OR ANY SUBSEQUENT USER OF THE PRODUCT.

The warranty covers accidental glass breakage one time only on a single product and does not cover breakage resulting from, or in connection with, hurricanes, other acts of nature, civil disorder, building settlement, structural failure of walls or foundations, improper installation, storage, or handling or damage to any other window or door component. This warranty shall be null and void if harmful solvents are used to clean the product, or if any portion of the product is painted or coated in any way; or if any other "aftermarket" products are applied to the product such as films.

Glass Characteristics

Glass has prevalent characteristics such as bubbles, discolorations, blurs and scratches. These are expected, as they are inherent qualities that meet or exceed standard specifications for flat glass ASTM C 1036, heat treated flat glass ASTM C 1048 and laminated architectural flat glass ASTM C 1172. Heat strengthened or tempered glass may have distortions as an inherent quality. Glass with special coatings may require special cleaning, please see PGT's "Getting the Most Out of Your Windows and Doors" for care and maintenance information.

Commercial Applications

This Warranty applies only to the owner of a residential dwelling with installed WinGuard Vinyl and EnergyVue Windows and Doors and is not available for schools, churches and other non-residential dwellings. Should any product covered by this Warranty be installed in a building operated or used for commercial purposes or rental properties such as, but not limited to, schools, churches, government owned structures, office buildings, etc., then this Warranty shall be null and void.

Claim Procedure

Any claim under this warranty must be submitted in writing promptly after discovery to PGT® Industries for validation. For warranty information, contact PGT Industries at 877-550-6006. The Product ID # and Proof of Purchase will be required. Your Product ID # can be found on a label attached to the window or door. Submit claims to: PGT Industries, Attention Customer Service, 1070 Technology Drive, North Venice, Florida, 34275.

Some states do not allow the exclusion or limitation of incidental consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

NO DISTRIBUTOR, DEALER OR REPRESENTATIVE OF PGT HAS THE AUTHORITY TO CHANGE OR MODIFY THIS WARRANTY IN ANY RESPECT, EITHER ORALLY OR IN WRITING. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, PGT MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING NO WARRANTY OR MERCHANTABILITY, NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE AND NO WARRANTY OF NONINFRINGEMENT.

This warranty covers only those PGT products installed in owner occupied residential homes specifically listed below:
WinGuard® Vinyl Series 5500 windows and Series 5570/570 & 5555/555 doors, EnergyVue™ Series 5400 windows and Series 5470/470 & 5455/455 doors.

Activating your Accidental Glass Breakage warranty is easy at www.pgtindustries.com. To complete your registration, please have the following information available and keep a copy for your records. Or mail the information below, along with proof of purchase, to: PGT Industries Customer Service, 1070 Technology Drive, N. Venice, FL 34275. Be sure to register this Accidental Glass Breakage warranty within 30 day of installation.

Homeowner Information

Name: _____
Address: _____
City: _____
State: _____ Zip: _____
Phone: (____) _____
E-mail: _____
Date of Purchase: _____
Product ID or Order number: _____

Additional information for your records

Company Name: _____
Contact Name: _____
Address: _____
City: _____
State: _____ Zip: _____
Phone: (____) _____
E-mail: _____

Each window/door has its own unique Product ID/Order number. To ensure coverage be sure to list the ID number for each qualifying product purchased. (Your Product ID # can be found on a label attached to the window or door.)